

# HHS CONCESSION VOLUNTEER GUIDELINES 2018

## General Rules:

1. No open toe shoes are allowed in stand. Please wear tennis shoes or any rubber sole shoes to avoid slipping / sliding.
2. Volunteers will receive one (1) free drink for each session worked.
  - a. Volunteers are encouraged to bring your own identifiable cup or mug to fill with ice / water.
3. Please do not eat food or consume drinks you have not purchased; any profits you 'eat or drink' directly impacts our band students/program.
  - a. If you want to purchase food or drinks, please purchase directly from the stand leader assigned to your shift.
4. No students/children are allowed in concession stand during 'operating hours'.
5. If you must cancel your shift, please log-in to sign-up genius and cancel online, and please try to provide a minimum 24 hour notice to allow for substitution.

## POSITION DESCRIPTIONS

1. **Stand Leader:** Responsible for overseeing all concession activities for assigned game(s).
2. **Grill:** Will operate flat-top griddle; will cook hamburgers, hotdogs, toast bread and grill onions for husky patty melts and toast bread for husky chicken sandwiches. Monday, Tuesday or Thursday game: Grill approximately 50-60 burger patties and 20-30 hotdogs. Friday game: Grill approximately 175 patties and 120 hotdogs.
3. **Fryer:** Will operate two (2) fryers simultaneously, cooking French-fries, corn-dogs and chicken fingers. Monday, Tuesday or Thursday game: Fry approximately 35-85 servings of fries, 10-15 corn-dogs, and 25-60 servings of chicken fingers. Friday game: Fry approximately 170 servings of fries, 30 corn-dogs, and 135 servings of chicken fingers.
4. **Food Prep:** Will prep food coming off grill and fryer (e.g., prepare hotdogs, corn-dogs, burgers coming off grill or from fryer), keep fryer and grill cooks aware of inventory in food warmers and pull food from warmers for runners as orders are called.
5. **Cashier:** Will take orders from customers, enter orders into iPad (using picture menu), convey order to runner, who will retrieve food/drink and bring back to your window. iPad auto- calculates prices and will provide exact change needed if customer is paying in cash.
6. **Runner:** Assigned to one (1) cashier/window; will retrieve food/drink orders as cashier enters order into iPad. Will periodically refill ice in the fountain machine ice bins.
7. **Drinks:** Will work one (1) fountain machine; will prepare drinks as ordered by cashier or runner. Will periodically refill ice in the fountain machine ice bins. Monday, Tuesday or Thursday game: Prepare approximately 70 – 90 drinks per fountain machine. Friday game: Prepare approximately 275-300 drinks per fountain machine.
8. **Pretzel/Popcorn:** Will operate/cook popcorn throughout the evening and prepare pretzels (via microwave) as ordered by runner. Monday, Tuesday or Thursday game: Prepare approximately 20-30 boxes of popcorn and 10-20 pretzels. Friday game: Prepare approximately 100 boxes of popcorn and 30-40 pretzels.
9. **Nacho/Pickle:** Will serve nacho chips; nacho cheese from automated dispenser. May also serve taco meat, sour cream and jalapenos for loaded nachos or loaded fries. Serve pickles as ordered by runner. Monday, Tuesday or Thursday game: Prepare approximately 25-50 nachos, and 1-10 pickles. Friday game: Prepare approximately 120 nachos and 10-15 pickles.
10. **Stadium Cleanup:** Will pick-up trash in home stands and visitor stands, any trash on grounds under and around stands, pick up concession trash anywhere visible in stadium and place in large trash bins. All bins are on wheels and will be rolled outside fence (check with stand leader for instructions before moving/rolling bins). Disposable gloves are available in the concession stand.  
Detailed instructions on each position are available and posted in the concession stand